

Privacy policy

At A WITHEY INDUSTRIAL PACKAGING we are dedicated to safeguarding and preserving your privacy when visiting our site or communicating electronically with us. This Privacy Policy, together with our terms of use, explains what happens to any personal data that you provide to us, or that we collect from you when you are on this site.

Information We Collect

In operating our website we may collect and process the following data about you:

Details of your visits to our website and the resources that you access, including, but not limited to, traffic data, location data, weblogs and other communication data
Information that you provide by filling in forms on our website, such as when you registered for information or make a purchase. Information provided to us when you communicate with us for any reason

Use of Cookies

We may on occasion gather information regarding your computer whilst you are on our website. This enables us to improve our services and to provide statistical information regarding the use of our website to our advertisers where appropriate.

Such information will not identify you personally it is statistical data about our visitors and their use of our site. This statistical data does not identify any personal details whatsoever.

Similarly, to the above, we may gather information about your general internet use by using a cookie file. Where used, these cookies are downloaded to your computer automatically. This cookie file is stored on the hard drive of your computer as cookies contain information that is transferred to your computer's hard drive. They help us to improve our website and the service that we provide to you.

All computers have the ability to decline cookies. This can be done by activating the setting on your browser which enables you to decline the cookies. Please note that should you choose to decline cookies, you may be unable to access parts of our website.

Use of Your Information

The information that we collect and store relating to you is primarily used to enable us to provide our services to you. In addition, we may use the information for the following purposes:

To provide you with information requested from us, relating to our products or services. To provide information on other products which we feel may be of interest to you, where you have consented to receive such information.

To meet our contractual commitments to you.

To notify you about any changes to our website, such as improvements or service/product changes, that may affect our service.

If you are an existing customer, we may contact you with information about goods and services like those which were the subject of a previous sale to you.

Storing Your Personal Data

(GDPR) General Data Protection Regulations

By submitting your personal data, you agree to this transfer, storing or processing. We need this data to keep in efficient and direct contact with your company and staff. Provide invoices statements and account details in our system. To assist the traceability of our products and deliveries to you. We are please to inform all our customers that we will continue to hold their Data responsibly and securely. We will not share your details outside these parameters.

Access to Information

The Data Protection Act 1998 gives you the right to access the information that we hold about you. If you so wish us to withdraw such information held, we will therefore not be able to provide a credit account for you. Should you wish to receive details that we hold about you please contact us using the contact details below.

Contacting Us

We welcome any queries, comments or requests you may have regarding this Privacy Policy.

Please do not hesitate to contact us at info@boxsupplies.co.uk or call direct on 0117 9585778.